

The Friendly Family Surgery

Mission Statement

Review Date	January 2025
Version Number	02
Developed in consultation with	Elizabeth Birkin and Karabi Ray
Review date	May 2025 – CQC to be informed of changes to statement within 28 days.

Statement of purpose of The Friendly family surgery

We are a friendly and family orientated practice and keep abreast of exciting developments in the study of medicine and look at the best ways in which these can be applied to benefit our patients. The practice remains committed to the ideals of traditional family medicine, adopting a holistic approach with a commitment to continuity of care. Our fully trained staff members are keen and motivated to provide patients with treatment following national guidelines, whilst maintaining a personal approach. The team is understanding of the health needs of the local community and strives to improve the wellbeing of Bolsover as a whole by attending to the needs of the individual.

As a GP practice we cover minor medical treatments as well as medical consultations, this will include physical measurements, discussion of diagnosis and treatment options, medical prescribing and/or referrals to other agencies if necessary. The doctors are supported by an advanced nurse practitioner, practice nurses, a health care assistant and a phlebotomist.

Home Visiting Service

Team Up is part of Derbyshire's response to the ageing well agenda. It is a joining up of Health & Social Care services locally to deliver the right care in the right place at the right time. The Home Visiting Service is part of the Team Up response. The Home Visiting Service was established by North Hardwick & Bolsover PCN to provide a dedicated GP led home visiting service to the Housebound Patients allocated to the Practices within the PCN. It is staffed by a GP, ACP's and ECP's provided by the PCN via the Team Up service who will work under the command and control of <insert Practice name> registered with CQC to deliver the activity of Treatment of disease, disorder or injury. The service is specifically for Housebound Patients who require a home visit because of a health crisis with the aim of treating the patient in their place of choice and avoiding (where possible) a hospital admission. The care will be provided in the patient's own home or care home

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