

Meeting 17th May 2017

Eileen welcome everyone to the meeting.

Out and about clubs were discussed. A list of community Transport dates for trips were handed out. Helen to ring community transport to ask regarding further trips so details can be put on notice board for patients.

Lots of ideas were discussed for patients to follow up including meals at the c of e school for £3.00. This is held every fortnight. One of our PPG members will bring in details to display for our patients.

We discussed trying to attract new members of different ages to bring in new ideas.

One of our new members discussed groups in the community for the younger ages she will bring in details for us.

Fundraising ideas were discussed. We are participating in the annual Ashgate Hospice Sparkle Walk and raffle to be added on raising funds for Ashgate Hospice. We also discussed the books in reception, it was decided that the money would now go to Ashgate Hospice and a new charity in the future. We raised £105.00 from our Easter raffle. New ideas were discussed for the future at length.

The practice is still waiting on the new check in system.

New ideas for speakers were discussed. Alan Kirk for Diabetics. Staff let PPG members know that Kath (community matron), Alison and Lisa (our practice nurses) would attend one of the meetings to discuss their role.

Sandy went through recent events regarding the cyber-attack. Doctor's saw emergency cases and prescriptions were hand written.

We thanked patients for their understanding, under the circumstances, and explained that we had done everything in our power to continue our service to patients. Systems were up back and running Tuesday morning and normal service was now back in place. Plans were being put into place regarding any future attacks that may happen by the Practice Manager.

Appointments were discussed and all members were very happy with our service.

The closure was discussed and the old council building was discussed by members.

- Ongoing recruiting new members
- Ongoing fundraising ideas.
- Members to bring new ideas for speakers.
- Helen to arrange Kath Lisa Alison to attend next meeting.
- Next meeting 12th July 1.30pm.
- Next meeting changed from June to July meetings to be held every 8 weeks.