

Friendly Family Surgery Patient Participation Group

Meeting Minutes

11th April 2018

EW welcomed everyone. We have not had a meeting for a while so we discussed plans for the coming year and what we would like to discuss at future meetings. It was suggested we have speakers from different places. We had a few suggestions:

- Carers
- Diabetes diet specialist
- First aid and CPR training?
- Respiratory conditions
- Adult Care

EW and FS to look in to these ideas and try and organise for our next meetings.

We then discussed our plans for charity events for the year. It was suggested we have a Macmillan Coffee morning this year. We also discussed the idea of having an afternoon tea instead of a morning. This can be looked into and as it would possibly be after schools finish we could have kid's boxes with treats in and make cakes and buns. A raffle was suggested. We would need more tables this year though as we have struggled in previous years so we will look in to this. An idea of a bring and buy sale outside in the carpark was also suggested.

We discussed Citizens Advice Bureau. They attend the surgery on a Friday but nobody realised. It was suggested we advertise this more by putting posters up or telling more people to make them aware. Drs do inform patients if they think they would benefit from an appointment with them. Patients can contact surgery if they would like to make an appointment.

FS mentioned Community Groups and how we could help in the community. FS will get information and bring to the next meeting.

We discussed our recent CQC visit in March. CQC visited the practice to check everything. EW was very supportive and came in to help and to speak with the inspectors.

Actions for next meeting

- EW and FS will look into speakers who would like to come in and do a talk at our next meetings.
- We will look in to having a “Macmillan afternoon tea” possible date 20th September.
- Bring and Buy sale to be discussed at next meeting.
- FS to get more information on community groups and how we could help.

Next meeting - 13th June at 1.30pm