



PPG Meeting Minutes

Date and time: 22nd May at 1pm

Location: Friendly Family Surgery

Welcome and introductions – 2 patients in attendance - apologies received from 1 patient. Thank you for attending.

Practice update – Alison opened the meeting with a short practice update. We have 2 new Locum GP working for us, Dr Okoroh and Sultana. Dr Sefen will also be working as a Locum for us on Thursdays. We have now welcomed Kelly back into the reception team and Beth has sadly left us for a while on leave. We have a new receptionist, Hailey who has recently started with us.

QOF – Quality and Outcomes Framework

Presentation attached regarding QOF and the work the practice has to complete for patients on an annual basis for Long Term Conditions such as asthma and diabetes.

Blood Pressures

We need to get a blood pressure from all our patients especially patients who haven't had one recently and are over 45. Discussion regarding maybe having a blood pressure monitor in the waiting room, however this would be expensive. This could be on our to-do list for fundraising? We could also get one on lease for a few months as a test to see if patients use it.

Smoking

Further discussion regarding smoking following the audit Dr Ray carried out around lung cancer. All patients who were diagnosed with Lung Cancer in the following year were smokers. Dr Ray had asked the PPG if there were any ideas regarding promoting stop smoking services etc. We discussed giving leaflets out during the flu clinics this year and also advertising the social prescriber. We could ask the social prescriber to attend the surgery and talk to patients in the waiting room.

Smears

Discussion regarding smears and trying to get patients to attend. Smears are routinely arranged for patients every 3 years for patients aged 25-49 and every 5 years for patients aged 50-64. Leaflets could also be passed out during this years flu campaign.

Actions:

- All patients to have blood pressures taken during appointments.

PPG Email address ddicb.familyfriendlysurgery-ppg@nhs.net (please do not use this for urgent matters)

- Leaflets to be given out for stop smoking services and smears during this years flu campaign

PPG Meeting Agenda

Date and time: 22nd May 2024 1.00pm

Location: Friendly Family Surgery

Purpose of the group



The purpose of the group is to discuss about the services offered by the practice and any improvements to be made.

This Group should not be seen as a complaint platform

As per patient Confidentiality no personal issues should be discussed

Everyone's views must be listened to and respected

No discrimination will be tolerated

No.	Time	Discussion Points	Action Points
1.	Welcome and introductions	<ul style="list-style-type: none"> Thank you to everyone for attending. 	
2	Practice Update	<ul style="list-style-type: none"> No new updates 	
3.	Pharmacy First	<ul style="list-style-type: none"> Any Feedback? 	
4.	Long Term Condition Reviews	<ul style="list-style-type: none"> Discussion about LTCs and the importance of patients attending reviews. QOF Presentation. 	 QOF Presentation.pptx
5.	Any feedback to discuss?	<ul style="list-style-type: none"> Any problems getting through on the phone. Any problems getting an appointment etc 	
5.	Health Watch Derbyshire Presentation from last time.		 About HWD - PPG 2024.pdf



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